

CLOUD-9 PORTALS & WEBSITES



CONNECTS & SYNCHRONIZES YOUR OPERATION WITH AUTOMATED DATA MANAGEMENT, WORK PROCESSES & COMMUNICATION



SYNCHRONIZES YOUR ENTIRE OPERATION WITH AUTOMATED DATA MANAGEMENT, WORK PROCESSES & COMMUNICATION

**EVERYTHING DONE EXACTLY WHEN AND HOW IT SHOULD BE DONE
- AND WITH UNIMAGINABLE EASE & SPEED**

**ALL IN ONE SOFTWARE SYSTEM, ONE DATABASE, FROM ONE VENDOR
NO BLURRY LINES OF ACCOUNTABILITY FOR SUPPORT**

**SOFTWARE DEVELOPED AND MAINTAINED INTERNALLY
BY FULLFOCUS RIGHT HERE IN THE USA!**

CUSTOMER PORTAL WEBSITES REDUCE YOUR WORKLOAD

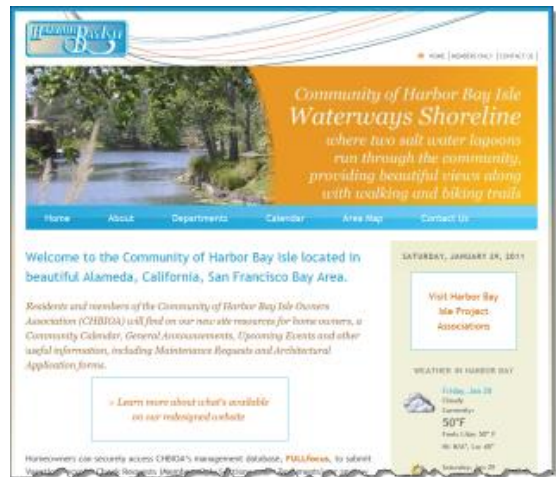
**UNIQUE
FUNCTIONALITY
BETWEEN
PORTAL AND
MANAGEMENT
TOOLS SAVES
TONS OF TIME!**

**GIVES YOU
A HUGE
COMPETITIVE
EDGE!**

FULLfocus™ PORTALS & WEBSITES ARE FULLY INTEGRATED WITH THE MANAGEMENT TOOLS

The websites and management tools share not only data but ALSO share functionality and automation to reduce your workload way more than any other portal or website!

- Owners and residents can update their contact, vehicle, etc. information directly to the database: You're notified it was changed, but you don't have to do the work.
- On-line requests go directly into the database and set up a Task record for quick and easy action and reporting.
- Request status is updated automatically and available on-line 24/7/365.
- Community calendar tracks facility reservations, meetings and events. And ALSO tracks deposit and fee due dates, received dates and returned date.
- Homeowner Dashboard provides access to all current and past Architectural Modifications, Violations and general requests specific to their property – as well as reports, letters and documents on each specific record.
- Board-Only section with Board documents, reports, members listings, etc.
- Board Query section provides Board members the ability to query the database for information and status of Work Orders, Violations, Architectural Applications, Call Logs, On-line Requests, etc.
- Reports, letters, and documents on any of the records can be popped up for view and/or print.
- Management has full control over which records are viewable on the portal.
- Private areas for Committees – and/or any groups you define – for documents, communications, discussion boards, etc. specific to the group.
- Email blasts and attachments are automatically added to the Bulletin Board.
- Owner contact list with 'Opt Out' capability
- Document Library – load documents right from FULLfocus™ Manager! It's as easy as copying a file from one folder to another on your computer!
- On-Line Dues payment and account status
- Scrolling news ticker.
- Site usage statistics
- And more!



CUSTOMER PORTAL WEBSITES REDUCE YOUR WORKLOAD

UNIQUE PORTALS YOUR BOARDS & OWNERS WILL LOVE

BOARD MEMBERS CAN QUERY THE DATABASE FOR INFO & STATUS ON WORK ORDERS, VIOLATIONS, ARCHITECTURAL APPLICATIONS, ETC.

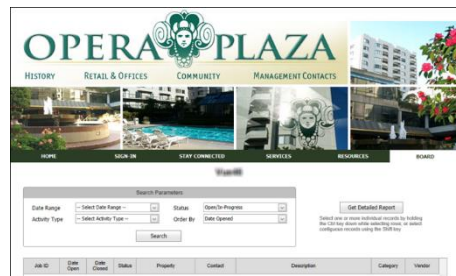
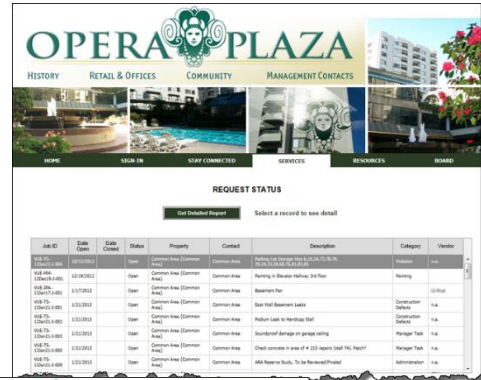
AND VIEW/PRINT ANY REPORTS, LETTERS AND DOCUMENTS RELATED TO ANY OF THEM.

Homeowners' are provided a 'Request Status' Dashboard specific to their property that gives a summary and top-level status of all current and past work requests, including those related to Common Areas.

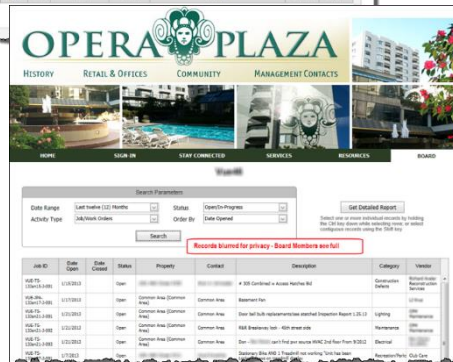
As well as current and past Architectural Modifications, Violations and general requests specific to their property..

And reports, letters, and documents on any of the records related to their property can be popped up for view and/or printing.

However, you have full control over which records are viewable on the portal, as well as the level of details provided.



Board Members are provided an 'Activity Status' Dashboard of all site-wide 'Activity Records'. It is searchable by a combination of 'Activity Type', 'Date Range', 'Open/Closed' status and in what sort order the information will be presented.



Board Members can access a 'Detailed Report' for any of the individual Activity Records.

And reports, letters, and documents on any of the records can be popped up for view and/or printing.

As with homeowners, you have full control over which records are viewable by the Board on the portal, as well as the level of details provided.